EFFECTIVE DATE: OCTOBER 2026

Privacy Policy

> **App Name:** Clayton Glass Track (Glass Track iOS & Android)
> **Company:** CLAYTON GLASS GROUP LIMITED

CLAYTON GLASS GROUP LIMITED ("we", "us", "our") provides the Glass Track mobile applications (iOS and Android) for customer account access, order and delivery visibility, and related services. This Privacy Policy explains what information we collect, how we use it, and your rights.

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1. Information We Collect

A. Information you provide

- Login credentials (email and password)
- Optional two-factor authentication code
- Information submitted through app features (for example, quote/remake/order inputs)

B. Account and service data

- Account/user identifiers (including profile/user IDs)
- Company/account data returned by our APIs
- Authentication token (stored securely in iOS Keychain / Android Keystore)

C. Device and app data

- Device model and OS version (iOS / Android)
- App version
- Device identifier (`identifierForVendor` on iOS, App Set ID / scoped identifier on Android)
- Timezone and timestamped activity events

D. In-app interaction events

For product improvement and campaign measurement, we log certain in-app actions (for example, promo CTA taps), including:

- `user_id`
- promo/action/screen details
- platform/app/os/device details
- session id
- timestamp
- event metadata (campaign/placement)

2. How We Use Information

We use information to:

- Authenticate users and maintain secure sessions
- Provide app features and account-linked services
- Operate, secure, and troubleshoot the app

- Measure feature usage and improve performance
- Support internal reporting and service improvement

3. Data Sharing

We do not sell, rent, or share personal information with third parties for marketing or advertising. Glass Track infrastructure and data processing are hosted and managed in-house by CLAYTON GLASS GROUP LIMITED.

4. Tracking and Advertising

Glass Track uses first-party operational analytics only. We do not use third-party ad SDKs or cross-app tracking for advertising.

5. Data Retention

We keep data only as long as necessary for service operation, security, and legal/compliance obligations.

6. Security

We use appropriate safeguards, including:

- HTTPS/TLS for data in transit
- Secure token storage in iOS Keychain / Android Keystore
- Internal access controls

7. Your Rights

Depending on your location, you may request:

- Access to your data
- Correction of inaccurate data
- Deletion of eligible data
- Restriction or objection to certain processing

To exercise your rights, contact us at the details below.

8. Children's Privacy

Glass Track is a business app and is not directed to children.

9. Changes to This Policy

We may update this policy from time to time. We will update the effective date accordingly.

10. Contact

Company:	**CLAYTON GLASS GROUP LIMITED**
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