



A Clear Guide to CONDENSATION

As we move into the colder months of the year, condensation can start forming on windows. This guide explains what it means to you and your customers



1 Is it on the outside?

Condensation forming on the outdoor face is a positive indication that heat is being retained inside the home and the glass is thermally efficient. This is a natural phenomenon and not an IGU fault.

2 Is it inside the cavity?

Condensation inside the cavity indicates the IGU seal has broken down, this is a failure of the IGU.

3 Is it on the room side?

This is due to warm, moist air being trapped in the building. This indicates a problem with building itself suggesting that increased air ventilation is required. The condensation on the glass is a symptom and not a sign of a faulty IGU.